



Southwest Merced  
East Merced County

**National Conflict Resolution Center (NCRC) Training with BHC Merced Hub Committee members**

**Date: December 5, 2012**

**Location: Le Grand Community Center**

**Facilitators: Barbara Filner & Bill James**

Concerns from individual meetings

- Relationships
- Trust
- Inclusion
- Respect

Value Bank

- Steady, convener, contacts, connector
- Work ethic
- Empathetic listeners
- What's happening in the communities
- Community organizing expertise
- Know about poverty / fits into the outcomes
- Passion to work with nonprofits
- Dedication and hard work
- Excitement / youth voice
- Sense of modesty / doesn't have all the answers
- Patience / advocacy
- Community leadership
- Organizational blessings / desire for safe community
- Vision – energy – youth empowerment
- Leadership in education / inspires trust
- Knowledge / grant writing skills
- Eager / passionate / youngest child

Issues

- Effective Communication
  - Inclusive
  - Listening



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- Validate what was said – all ideas
  - Who is the best person to go to?
  - Set clear definitions
  - Confidence to share
  - Feedback / Follow-up
  - Where do we direct our questions?
  
- Information Sharing
  - Future possibilities?
  - Everyone sharing our information together among all members
  - Everyone needs the elevator speech – have an idea of what’s happening
  - Get on the same page
  - Multi-dimensional
    - State
    - Local
    - Areas
    - Agencies
    - Region
  - Synergized and included in work grantees are doing
  - Understand how it relates / connects to BHC – the initiative, plan, logic model
  - Why should we care?
  - What is the relevance?
  - There is so much information – what is critical for all to know? When? Hows?
  
- Community Input
  - Knowing and sharing what “fits”
  - How do you know what fits?
  - Bringing in ideas from community to be considered
  - How do you value, share
  - Understand the constraints
  - Clear understanding of roles and purpose
  
- Meeting agendas
  - Roles
  - Purpose
    - Where are we?
    - Where are we going?



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- Public Comment – How involved? How are they invited?
- Guest speakers – why?
- Include dates of community events
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- Decision Making
- Transparency / Openness
  - Outline of transparency
  - What do we need to know and if we need to know more – how do we do that?
  - How do you know who to speak to for more information?
- Collaborative Spirit
  - Yes / No
  - Janice thinks there is already a collaborative spirit
  - What are the elements?
  - Involve the community more somehow
  - How do we know?
- Roles & Purpose
  - Sets parameters
  - Ownership / accountability of process

***Change what community health looks like in California, the United States, globally. In order to improve health, we need to shift / share power.***

***Hub Committee is the central table where diverse members of the community come together to support coordination.***

***Hub Committee members are ambassadors of the “Health happens here” campaign.***

***“Health Happens Here – in the community and by the community”.***

***The Hub Committee are the ambassadors of the message, diverse members of the community who support coordination and is also a learning place.***

Hub Staff

Convenes, connects, supports evaluation team

**Diverse Members of Committee – What does this mean?**

- Hub is a diverse group
- What are needs / assets in committee?
- Have diverse rep’s that we are serving at the table
- What do we need to do better in getting diverse voices at table



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- Roundtables with other community groups and bring back to Hub
- Train people to be facilitators to have those conversations (roundtable)
- Set up structures with BHC Collaborative
- Go to where people are to have dialogues with community members – with message of Health Happens Here.
- Get on other group's agendas
- Get grantees to come together share what they need
- Give people ideas of what has happened in each place
- Committee need to know what grants are there and how they are working together
- Community circle needs to be restructured
- Address seating – how we effectively engage stakeholders / not – missing people and needs
- Agenda structure
- How meetings are ???
- Have break-out groups at meetings about:
  - “What is Health?”

**Ambassadors of BHC**

- Ambassador of the message
- Song = “Health Happens Here” – in the community and by the community
- Lifestyles
- Safe and comfortable on the street
- Eating the right food
- Within the three outcomes of BHC
- Mind, Body, spirit – (Safety)
- Education (Broad)
- Classroom
- Anti-bully
- Wellness
- Faith-based
- To our specific constituents / Diverse
- Inform what health is



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- SMART – The song is the same “Health Happens Here”, the way we deliver it changes depending on the members and issues of the communities. We will see success by seeing an increase in the levels of participation and inclusion to BHC