

# FACILITATION AND MEDIATION SERVICES FOR THE BUILDING HEALTHY COMMUNITIES INITIATIVE (BHC) IN SOUTH/EAST MERCED

---



## NATIONAL CONFLICT RESOLUTION CENTER (NCRC)

Facilitation, Mediation, and conflict management training are at the core of NCRC's mission. NCRC estimates that it has trained close to *ten thousand people* and successfully managed *thirty thousand conflicts* since its inception in 1983. NCRC began as a community program in San Diego and has grown over the past 29 years to serve communities throughout California, the United States, and the world.

Based on conversations with the South/East Merced BHC HUB Director, NCRC will use the same approach and methodology that we teach in our Exchange training to work through the issues in South/East Merced. Since there are several Steering Committee members that have expressed concern with the BHC initiative, we will first meet with these parties individually to understand the current situation and identify their interests. We will then conduct one or two mediations focused on allowing some of those same individuals to work on issues specific to their relationships. Finally, on day three, we will facilitate a large group discussion with all members of the Steering Committee which will focus on the issues that affect the group as a whole.

## RECOMMENDED SERVICES

***Individual Meetings (Day One):*** NCRC facilitators will meet individually with Steering Committee members, The California Endowment (TCE) staff members, and the HUB Director in South/East Merced. The goal will be to gather enough information to help understand the current conflicts and prepare for both the private mediations on day two and the facilitation on day three.

***Mediations (Day Two):*** NCRC facilitators will conduct one or two mediations. The goal will be to resolve differences between the parties, allowing the BHC initiative to successfully move forward.

***Facilitation (Day Three):*** NCRC facilitators will conduct a Facilitation with all members of the Steering Committee. The goal will be to address larger group issues and create a plan for moving forward.

## CONCLUSION

NCRC is honored to return to South/East Merced to provide conflict management technical assistance. The expected outcome of the three day intervention is to address and resolve issues, allowing the Steering Committee to collaborate more effectively on TCE's BHC initiative.